



Returned Materials Request (RMR)

RMA # (FW office use only)

PRIOR TO COMPLETING THIS FORM MAKE SURE TO CONTACT YOUR POINT OF PURCHASE TO CONFIRM WARRANTY DETAILS

Date	Customer Name	Customer Address
Customer Phone <i>include country and area codes</i>	Customer Email	Customer Contact Person <i>who can we contact that wil know about this request</i>
Equip. Make <i>who is the original equipment manufacturer or brand</i>	Model # <i>what is the model number or name</i>	V.I.N # <i>record the equipments VIN number</i>
OEM or After Market adj. <i>is this request made on an OEM or after market product</i>	Commercial or Private Use <i>is this product in commercial or personal type service</i>	Hour Meter or Mileage <i>record the Vehicles Hour Meter or Mileage</i>
CHARGER Manufacturer and MODEL <i>make and model of charger used with this product</i>	CHARGER Setting or mode <i>what mode or charge curve is the charger set to?</i>	CHARGER Serial # <i>record the chargers serial #</i>

BATTERY #1	BATTERY #2	BATTERY #3
TYPE <i>part number located on top label</i>	TYPE <i>part number located on top label</i>	TYPE <i>part number located on top label</i>
CODE <i>what is the 7 to 14 digit code lazer engraved in cover</i>	CODE <i>what is the 7 to 14 digit code lazer engraved in cover</i>	CODE <i>what is the 7 to 14 digit code lazer engraved in cover</i>
SERIAL # <i>individual # located on the UPC label</i>	SERIAL # <i>individual # located on the UPC label</i>	SERIAL # <i>individual # located on the UPC label</i>
VEH. or BATTERY PURCHASE RECEIPT # and DATE <i>a copy of the product proof of purchase is required</i>	VEH. or BATTERY PURCHASE RECEIPT # and DATE <i>a copy of the product proof of purchase is required</i>	VEH. or BATTERY PURCHASE RECEIPT # and DATE <i>a copy of the product proof of purchase is required</i>

BATTERY #4	BATTERY #5	BATTERY #6
TYPE <i>part number located on top label</i>	TYPE <i>part number located on top label</i>	TYPE <i>part number located on top label</i>
CODE <i>what is the 7 to 14 digit code lazer engraved in battery cover</i>	CODE <i>what is the 7 to 14 digit code lazer engraved in battery cover</i>	CODE <i>what is the 7 to 14 digit code lazer engraved in battery cover</i>
SERIAL # <i>individual # located on the UPC label</i>	SERIAL # <i>individual # located on the UPC label</i>	SERIAL # <i>individual # located on the UPC label</i>
VEH. or BATTERY PURCHASE RECEIPT # and DATE <i>a copy of the product proof of purchase is required</i>	VEH. or BATTERY PURCHASE RECEIPT # and DATE <i>a copy of the product proof of purchase is required</i>	VEH. or BATTERY PURCHASE RECEIPT # and DATE <i>a copy of the product proof of purchase is required</i>

NOTES, OBSERVATIONS and BATTERY or EQUIPMENT BEHAVIORS

provide as much information as you can about battery voltage, testing results or what was done prior to this request